



Customer & Community CONNECTION

fmub.bank | (920) 623-4000
— SEPTEMBER, 2026 —

Digital Banking Is Getting an Upgrade.

We Think You're Going to Love It.

We're so excited about the new Online and Mobile Banking platforms coming in October. The sleek new design makes it easier than ever to find what you need and get things done. And because Online and Mobile Banking will look and work more alike, you'll have a more consistent experience wherever you bank.

Coming
Oct. 19



5 Things to Know Before the Digital Banking Upgrade



1. Know your username and password

Your username and password will remain the same, but you'll need to enter them yourself the first time you log in. Be sure you know both before October 16. Forgot your username? Stop in or call (920) 623-4000. Don't remember your password? Use the "Forgot Password" link.



2. Current contact info required for first-time login

The first time you log in after the upgrade, you'll receive a one-time passcode by text message, phone call, or email using the contact information we have on file. Make sure your contact information is current to avoid difficulty logging in. You can update it under Profile in Online Banking, or stop in or call (920) 623-4000 and we'll happily assist you.



3. Review push alerts, card controls, and external transfers

Before October 16, review and make note of your Online Banking push alerts, card controls and card alerts, and external transfers. You'll need to reestablish these after the upgrade.



4. Expect weekend digital banking limitations

Beginning at 5 pm CT Friday, October 16, Online and Mobile Banking will be available in inquiry-only mode—you can view account information, but transactions will be unavailable. Full access will return at 8 am CT Monday, October 19, at fmub.bank.



5. Start using the updated app on October 19

After 9 am CT on October 19, open your current **FMUB Mobile** app and follow the prompt to update, or go directly to your device's app store and search for **FMUB**.

Your definitive resource:
fmub.bank/digitalupgrade

We've put everything you need in one place.

Visit fmub.bank/digitalupgrade anytime for:

- Current info and updates
- First-time login instructions
- Video preview of what the new system will look like
- FAQs



SCAN TO VISIT

FMUB In Our Communities

Mark Your Calendar

Autumn Shred Event

Saturday, October 3
9 – 11 am

FMUB Downtown Columbus
159 W James St

Protect yourself from identity theft by securely shredding sensitive documents at FMUB's Community Shred Event. Bring your confidential papers to our **Downtown Columbus** location for safe on-site shredding.

Allowed:

- Up to 3 boxes (50 lbs. maximum each)
- Paper documents only (tax forms, receipts, junk mail)

Not Allowed:

- 3-ring binders
- Hanging file folders
- Credit cards



Optional food or monetary donations collected at the Shred Event support the Columbus/Fall River Food Pantry.

**Free
Community
Event**

Drive up and we'll do the unloading for you.



Honoring Years of Service



Pictured are Ann Auten (42 years), Heidi Elgersma (38 years), Rose Oswald Poels, Kathy Heim (35 years), and Tanya Sauer (30 years).

Wisconsin Bankers Association President Rose Oswald Poels presented Years of Service Awards recognizing career milestones in banking to four **Beaver Dam** FMUB employees. The celebration also honored Heidi Elgersma as she marked her retirement.

FMUB Supports Area National Night Out



Necedah - Marissa & Annie



Lodi - Mya & Andressa



Columbus - Amy & Dawn

National Night Out is a wonderful opportunity to strengthen relationships between neighbors, law enforcement, and local organizations. FMUB was proud to participate in celebrations throughout the communities we serve, and we look forward to continuing this tradition for years to come.