



Customer & Community CONNECTION

fmub.bank | (920) 623-4000
— SEPTEMBER, 2026 —

Coming
Oct. 19

Business Digital Banking Is Getting an Upgrade.

We Think You're Going to Love It.

We're so excited about the new Business Online and Mobile Banking platforms. The sleek new design makes it easy to find what you need and get things done.

The expanded accounts payable and receivable features, along with Zelle integration, give your business more convenient ways to pay and get paid.*

*Fees may apply to certain services.



6 Things to Know Before the Business Digital Banking Upgrade



1. Know both your username and password

Your existing username and password will remain the same. You will need both to log in beginning October 19. If you use a token and do not currently enter a password, make sure you have one before October 16. If you don't know your username or password, stop in or call (920) 623-4000 for assistance.



2. Current contact info required for each user's first-time login

Each user will receive a one-time passcode by text, phone, or email the first time they log in to the upgraded system. They need a mobile number, direct phone line, or individual email address on file. You can view your email in Business Online Banking. Stop in or call (920) 623-4000 if you need to update an email or verify the phone number we have on file.



3. Online Banking push alerts will need to be reestablished

Your existing Business Online Banking push alerts will not carry over to the upgraded system. Before October 16, review your current push alerts and make note of the ones you want to reestablish beginning October 19.



4. Plan ahead for weekend downtime

Business Digital Banking will be unavailable beginning Friday, October 16, at 5 pm CT. Business Online Banking will be available Monday at 8 am CT, followed by Mobile Banking at 9 am CT.



5. Business Mobile Banking is moving to the FMUB app

You'll need to download the app from your device's app store after 9 am CT on Monday, October 19. You'll find it by searching for **FMUB**.



6. Training and resources are available

Business Digital Banking training resources will be available to help you prepare for the upgrade. Visit fmub.bank/digitalupgrade to explore training options and learn more.

Your definitive resource: fmub.bank/digitalupgrade

We've put everything you need in one place.

Visit fmub.bank/digitalupgrade anytime for what's new, how to prepare, first-time login instructions, training resources, and more.



SCAN TO VISIT

FMUB In Our Communities

Mark Your Calendar

Autumn Shred Event

Saturday, October 3
9 – 11 am

FMUB Downtown Columbus
159 W James St

Protect yourself from identity theft by securely shredding sensitive documents at FMUB's Community Shred Event. Bring your confidential papers to our **Downtown Columbus** location for safe on-site shredding.

Allowed:

- Up to 3 boxes (50 lbs. maximum each)
- Paper documents only (tax forms, receipts, junk mail)

Not Allowed:

- 3-ring binders
- Hanging file folders
- Credit cards



Optional food or monetary donations collected at the Shred Event support the Columbus/Fall River Food Pantry.

**Free
Community
Event**

Drive up and we'll do the unloading for you.



Honoring Years of Service



Pictured are Ann Auten (42 years), Heidi Elgersma (38 years), Rose Oswald Poels, Kathy Heim (35 years), and Tanya Sauer (30 years).

Wisconsin Bankers Association President Rose Oswald Poels presented Years of Service Awards recognizing career milestones in banking to four **Beaver Dam** FMUB employees. The celebration also honored Heidi Elgersma as she marked her retirement.

FMUB Supports Area National Night Out



Necedah - Marissa & Annie



Lodi - Mya & Andressa



Columbus - Amy & Dawn

National Night Out is a wonderful opportunity to strengthen relationships between neighbors, law enforcement, and local organizations. FMUB was proud to participate in celebrations throughout the communities we serve, and we look forward to continuing this tradition for years to come.