



Farmers & Merchants Union Bank

fmub.bank • askfmub@fmub.bank • facebook.com/FMUBank

July 7th 2025

Customer Name

Address

City, WI, Zip

Important Information About Your New Debit Card

Dear Valued Customer,

As we prepare for the August 16, 2025 conversion of the Wisconsin River Bank (WRB) core system with Farmers & Merchants Union Bank's (FMUB), we are pleased to provide you with a new debit card ending in **1234** for your account ending in **9876**.

Your new card is enclosed and you can activate it at any time by following the instructions attached to the card. Once activated, **you can start using your new FMUB card any time after 8 am on August 18, 2025**. Please wait until August 18 (or later) to destroy your current WRB debit card. **Your existing WRB card will remain valid until August 15, 2025 at 4 pm.**

Key information regarding your new debit card:

- **Conversion Weekend:** During conversion weekend (after 4 pm on August 15 until 8 am on August 18) you will **not** be able to use either your WRB or FMUB debit card. Please plan ahead and have cash on hand or an alternative payment method for that weekend. We apologize in advance for any inconvenience.
- **Card Activation:** Activate your card by calling (800) 992-3808 and following the prompts.
- **PIN Setup:** During the activation process, you will be prompted to set your personal identification number (PIN). You should select a four-digit PIN you will easily remember (but not be easily guessed by someone else) and enter it when requested.
- **Account Changes:** Your debit card will have a new number, however, there are no changes to the bank account(s) attached to your existing debit card.

MAIN OFFICE
159 W. James St.
Post Office Box 226
Columbus, WI 53925
920.623.4000
FAX: 920.623.4010

COLUMBUS BRANCH
920.623.7101

JUNEAU
920.386.2100

FALL RIVER
920.484.6505

LODI
608.592.7788

FRIESLAND
920.348.5141

RIO
920.992.6100

JANESVILLE
608.741.6280

SAUK CITY
608.643.6300
MEMBER FDIC



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- **Recurring Transactions:** Any automated transactions associated with your debit card will require updating with the respective merchants to reflect your new card number following the completion of the conversion on August 18, 2025. **Please do not update account information prior to this date.**
- **Added card services:** Enjoy enhanced debit card features such as:
 - access to 40,000 surcharge-free ATMs nationwide
 - look for ATMs displaying the MoneyPass and/or ATM Access logos as a network participant
 - visit fmub.bank/locations.php and follow the links for MoneyPass and/or ATM Access locator websites to find a surcharge-free ATM near you
 - digital wallet capabilities - easily load your debit card to your mobile devices' digital wallet (Apple, Google or Samsung Pay)
 - debit card controls - turn your card on or off
 - much more

See the enclosed information for more details.
- **Customer Support:** For assistance, please contact one of our friendly and knowledgeable bankers at (920) 623-4000 or stop in to your local office.

We appreciate your continued trust in Farmers & Merchants Union Bank. Thank you for being a valued customer and we look forward to continuing to serve all of your financial needs.

Your friends at Farmers & Merchants Union Bank

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